

North Road Primary School Parent Questionnaire FEBRUARY 2022

Question	Agree strongly	Agree	Disagree	Strongly Disagree	Comments
My child is happy at this school.	63%	35%	1%	1%	
My child feels safe at this school.	72%	25%	3%		
My child makes good progress at this school.	58%	37%	5%		
My child is well looked after at this school.	73%	24%	3%		
My child is taught well at this school.	60%	39%	1%		
My child receives appropriate homework for their age.	41%	44%	12%	3%	
This school makes sure its pupils are well behaved.	43%	51%	1%	5%	
This school deals effectively with unacceptable behaviour.	42%	52%	3%	3%	
This school is well led and managed by the Head and Governors.	65%	31%	1%	3%	
This school responds well to any concerns I raise.	58%	39%		3%	
I receive valuable information from the school about my child's progress.	46%	46%	7%	1%	
I would recommend this school to another parent	69%	25%	3%	3%	

General comments:

One parent is 1% but Two parents =3% rounded up.

It is generally the pattern that two of our parents are the same two that registered "Strongly Disagree" in several columns but have chosen to remain anonymous, so it's difficult to address their issues directly.

Where comments are specific to individual children or classes, these have been copied and given to Mrs Stillie and the class teacher. Parents will then receive a direct response from them and future action points to support improvement.

One parent I have written to directly, who did identify herself.

SS & SR have discussed any general themes to look at ways forward.

There were a GREAT MANY POSITIVE COMMENTS about NRCPS which I have selected and highlighted overleaf.

Observations and Comments:

A huge THANK YOU to all the parents/carers who took the time to respond to the Governors' Questionnaire to parents. It is a very similar format to that used by OfSTED to gauge parental thoughts, since parents are major stakeholders of NRCPS.

It is gratifying to read that so many parents/carers feel their child/children are happy, safe and feel looked after by the school staff team. They were emphatic that their child/children are being taught well and make good progress.

It's important to note that parents feel that the behaviour of pupils at North Road is good and that any issues reported to the school, are dealt with effectively.

Disparity of attitude towards homework will always be an issue. Government guidelines suggest homework is *officially encouraged* from when children start Primary School.

94% of parents who responded, would recommend our school and only four parents would not. To counteract that, we received questionnaires from three new sets of parents, who were unanimous that moving their child to North Road was the best thing they'd ever done and that their children are now thriving and making better progress at our school and are enjoying a much better school experience.

"We are very pleased with North Road School. Any issues are discussed and plans put forward. Covid procedures have operated extremely well in the school, protecting everyone."

"Great school, Great SEND and support."

"Our daughter struggles with the academic side but receives loads of support from everyone. She enjoys all the activities and challenges."

"Always get good feedback from our son. As parents we feel communicated to; policies and processes are clear."

"Absolutely love the DOJO app to be able to communicate directly with teachers."

"My son absolutely loves coming to school. He loves his friends and his teachers. He enjoys the variety of learning and activities."

"We are new to the school, but already it has exceeded our expectations. Our child is now happy and doing well at school."

"Our daughter is very happy at North Road and looks forward to each day's learning."

"Absolutely love this school and my child is thriving."

"We have always been very satisfied and happy with the school and feel they go above and beyond to make it a great place to learn."

"Since my son has moved to this school, he has been very happy and he's also told me he's finally enjoying English, which he used to hate."

"Our daughter has thrived since she moved here from another school. She is now getting all the help and support she needs."

"Fantastic school which values every child and cares greatly about the well-being of the whole child."

"Thank you to ALL of the teachers at North Road for their tireless work during the pandemic."

"We have been extremely happy with our son's progress at North Road. Whenever we've had queries or concerns they have been addressed quickly and appropriately. Our son loves coming to school! We appreciate it's been a tough year but we feel it's been handled well and with care."

"I really like the school and feel my daughter has made good progress. I feel listened to and communication is brilliant."

"We feel the school has a good community feel and we feel that our children have settled in well here."

"We really appreciate the time Mrs Stillie takes to get to know ALL of her pupil at the school. Always a friendly face on the gate in the mornings, greeting everyone."

"My child loves this school and is very happy. We would highly recommend it."